

Appendix 2 – Other Knowledge Sharing

Contents:

1. Stakeholder meetings
2. Public meetings
3. Seminars
4. Conference

1. Stakeholder meetings

- **Oct 26, 2010:** Toronto consultation, supported by ECHO: Improving Women’s Health in Ontario, and Knowledge Mobilization at York
- **Nov 10, 2010:** Ottawa consultation, supported by Carleton University Innovation Fund
Conversations with community stakeholders about the project and its methods, exchanging resources, accessing sites and disseminating project information.

Toronto attendees from: Echo: Improving Women’s Health in Ontario, Advocacy Centre for the Elderly, Alzheimer Society of Canada; by teleconference from: St. Joseph's at Fleming, Abbotsford Division of Family Practice, and the Canadian Healthcare Association.

Ottawa attendees from: United Way Strategic Council for Successful Aging, Champlain CCAC, Ottawa Council on Aging, Canadian Council on Aging, Ottawa Association on Not-for-Profit Homes, Unitarian house, and Carleton University (students from Social Work, and Public Policy).
- **Sept 15, 2011:** Toronto follow-up consultation was co-sponsored by Echo: Improving Women’s Health in Ontario
- **Oct 26, 2011:** Ottawa follow-up consultation was co-sponsored by project partner, the Council on Aging of Ottawa.
- **Jan 25, 2011:** Meeting with senior managers at Baycrest in Toronto held to inform them about the project and explore possible joint collaborative opportunities. Lead to team visit on May 24 in conjunction with 2012 team meeting.
- **Nov 1, 2011:** Hugh Armstrong appeared before the Standing Committee on the Status of Women in Ottawa as a witness on the topic of Abuse of Older Women
- **Feb 20, 2012:** Pat Armstrong consultation with Gail Donner, Chair, Ontario Long-Term Care Task Force on Resident Care and Safety

2. Public Meetings

- **May 31, 2011:** Panel and discussion on *Long-term Residential Care: Perspectives from Europe*, cosponsored by ECHO: Improving Women’s Health in Ontario, and the Department of Health Policy, Management & Evaluation, University of Toronto

Three project co-investigators provided insights on long-term care from their respective countries (UK, Norway, US). Forty accepted the invitation from organizations such as an academic health sciences center focused on aging that provides care and service, advocacy

groups, government (provincial and city), unions representing workers, and research organizations.

- **May 22, 2012:** *How Does Gender Matter in Long-Term Care* – Café Scientifique in downtown Toronto (team presenters from Germany, BC, Ontario); preceded 2012 team meeting.
- **May 27, 2013:** *Changing the Conversation: Re-imagining Long-term Residential Care* open public event (team presenters from Ontario, UK, US); preceded 2013 conference and team meeting.

3. Seminars

2011-12 (funded by a York Seminar for Advanced Research grant, resulted in *Troubling Care* book)

Sept 12: *Looking for indicators of acceptable work organization, based on “francophone work activity analysis”*, Karen Messing, visiting scholar.

Oct 17: *Social care models and ethics of care*, Tamara Daly and Suzanne Day (student)

Nov 14: *Welfare states and care models in historical perspective*, James Struthers and Amy Twomey (student)

Dec 12: *Continuums of care and welfare state change*, Pat Armstrong and Isabel Sousa (student).

Jan 20: *Welfare state typologies in social policy*, Hugh Armstrong and Andrea Campbell (student)

Feb 10: *Framing care work comparatively*, Donna Baines and Kate Laxer (student)

Mar 9: *Gender and comparative frameworks – levels of analysis*, Susan Braedley; *Professions and approaches to care*, Joel Lexchin

Apr 13: *Professions and approaches to care*, Jacqueline Choiniere; *Cultural theories of disability and care models: clashes*, Sally Chivers, Morgan Seeley (student) and Sandra Smele (student)

2012-13 (used to develop the content of the May 2013 conference; accessible to all team members, including students and partners, as webinars.

Nov 2: Martha MacDonald and Kate Laxer (student) on financing and the labour force.

Nov 16: Jacqueline Choiniere on comparative data and scandals.

Jan 31: Sally Chivers and Annmarie Adams on *Architecture and Aging: The Depiction of Home in Sarah Polley’s Away From Her*; Monique Lanoix on *Dance for persons with Parkinson’s - beyond therapy*.

Feb 28: Pat Armstrong on *Security in Old Age*; Dee Taylor, Fraser Health (and student), on *Health and Safety work interventions*.

4. Conference

May 28, 2013 - Do Regulations Make it Harder to Care?

Approaches to Care (Moderator: Monique Lanoix)

- *Dreams of Home: What Design Standards Can Tell Us About Dementia Care in Ontario and Nova Scotia* – Susan Braedley
- *Regulating Dementia: Perspectives from the Past* – Jim Struthers, Megan Davies
- *Living Better Through Chemistry: Regulating with Drugs* – Joel Lexchin

Work Organization (Moderator: Dee Taylor)

- *Resisting Regulatory Rigidities: Lessons from Front-line Care Work* – Donna Baines, Tamara Daly
- *Quality Management and Quality Assessment in German Residential Care Facilities* – Christina Meyn (student), Monika Goldmann
- *Who Cares? Legislating Lean Long-term Care* – Tamara Daly

Lessons from Sweden Marta Szebehely

Accountability (Moderator: Jacqueline Choiniere)

- *Regulation in the US: Addressing quality differences in for-profit and not-for-profit nursing homes* – Charlene Harrington
- *Audits & inspections: A tale of four jurisdictions* – Jacqueline Choiniere, Malcolm Doupe, Charlene Harrington, Frode Jacobsen, Samantha Posluns (student)
- *Paradoxes of Regulation: Regulation and the role of the state* – Albert Banerjee, Pat Armstrong

Financing and Ownership (Moderator: Hugh Armstrong)

- *Regulatory Options for US Nursing Homes* – Charlene Harrington, Pauline Roseneau
- *Financialization, Regulation, and Long Term Residential Care in North America* – Justin Panos (student), Martha MacDonald
- *Being Richer and Older Doesn't Get You More: Exploring Factors Related to Variations in Nursing Home Bed Supply* – Saskia Sivananthan (student), Margaret McGregor, Malcolm Doupe
- *Regulating Individual Charges for Long-term Residential Care in Canada* – Martha MacDonald

Closing Panel:

Partners' Reflections: Corey Vermey, Canadian Auto Workers (CAW); Linda Silas, Canadian Federation of Nurses Unions (CFNU); Donna Rubin, Ontario Association of Non-Profit Homes & Services for Seniors (OANHSS); Chris Kinkaid, Canadian Union of Public Employees (CUPE); Cal Martell, Council on Aging of Ottawa (COA)

Posters:

- Aging of the LTRC labour force – Kate Laxer
- New to Long-Term Residential Care: Navigating Ethnographic Dilemmas as Student Researchers – Suzanne Day, Sandra Smele, Krystal Kehoe MacLeod
- Re-imaging LTRC – Joel Lexchin

Conference Participants:

Project Co-Investigators		
Hugh Armstrong	Co-investigator, Carleton University	
Donna Baines	Co-investigator, McMaster University	
Susan Braedley	Co-investigator, Carleton University	
Sally Chivers	Co-investigator, Trent University	
Jacqueline Choiniere	Co-investigator, York University	
Tamara Daly	Co-investigator, York University	
Megan Davies	Co-investigator, York University	
Malcolm Doupe	Co-investigator, University of Manitoba	
Monika Goldman	Co-investigator, Technische Universität Dortmund, Germany	
Charlene Harrington	Co-investigator, University of California, San Francisco	
Frode Jacobsen	Co-investigator, Bergen University College, Norway	
Bob James	Co-investigator, McMaster University	
Monique Lanoix	Co-investigator, Appalachian University	
Joel Lexchin	Co-investigator, York University	
Liz Lloyd	Co-investigator, University of Bristol	
Martha MacDonald	Co-investigator, St. Mary's University	
Margaret McGregor	Co-investigator, University of British Columbia	
Kathryn McPherson	Co-investigator, York University	
Jim Struthers	Co-investigator, Trent University	

Marta Szebehely	Co-investigator, Stockholm University	
Pauline Vaillancourt Rosenau	Co-investigator, University of Texas Houston	
Postdoc and Students		
Albert Banerjee	Post-doctoral fellow	
Ruth Lowndes	Post-doctoral fellow	
Gudmund Agotnes	PhD student, Bergen University College, Norway	
Andrea Campbell	PhD student, York University	
Suzanne Day	PhD student, York University	
Christina Meyn	PhD student, Technische Universität Dortmund, Germany	
Justin Panos	PhD student, York University	
Isabel Sousa	PhD student, York University	
Project Partners on panel		
Cory Vermey	National Representative	CAW
Donna Rubin	CEO	OANHSS
Chris Kinkaid	HEU Research Director	HEU (CUPE)
Cal Martell		Council on Aging of Ottawa
Linda Silas	President	CFNU
Abdullah BaMasoud		SEIU
Project Partner additions		
Katha Fortier	National Director	CAW
Wayne MacPherson	President CAW Local 4600 (Nova Scotia)	CAW
Kelly Anne Orr	RPN, Woodingford Lodge & Trustee, CAW Ontario Health Care Council	CAW
Shawn Rouse	President, CAW Healthcare Council; Financial Secretary Local 1106	CAW
Dan Buchanan	Director of Financial Policy	OANHSS

Lawrence Walter	Government Relations Officer	ONA
Lou Black	Research and Policy Analyst	Hospital Employees Union, BC
Sharon McKenna	Ontario LTC coordinator	CUPE
Stella Yeadon	Communications	CUPE
Christopher Webb	Research	CUPE
Community Organizations		
Erin Mulcahey Abbott	Policy Planning & Project Consultant	City of Toronto, Long-Term Care Homes and Services
Arlene Bierman	Associate Professor and OWHC Chair in Women's Health	University of Toronto
Beryl Cable-Williams	Professor	Trent/Fleming School of Nursing, Trent University
Sienna Caspar	Research Associate	University of British Columbia
Helen Cavanagh	Director, Operational Support	Toronto Central CCAC
Alan Cavell	Chief Executive Officer	St. Joseph's at Fleming
Heather Cook	Chief Nursing Officer & Professional Practice Lead	Interior Health Authority
Debra Cooper Burger	CEO	Unionville Home Society
Melissa Donskov	Director	Bruyère
Robert Francis	Team Lead, Health Program Policy and Standards Branch	Ontario Ministry of Health & Long Term Care
Liane Ginsburg	Associate Professor, School of Health Policy & Management	Faculty of Health, York University
Michael Gordon	Geriatrician	Baycrest
Erin Harris	COO	Older Womens' Network
Suman Iqbal	Director of Care, LTC (Apotex)	Baycrest
Linda Jackson	Executive Director, Residential and Aging At Home	Baycrest
Rachel Kampus	Director, Performance Improvement & Compliance Branch	Ontario Ministry of Health & Long Term Care

Janice Keefe	Professor and Director, Nova Scotia Centre on Aging	Mount Saint Vincent University
Karen Kobayashi	Associate Professor & Graduate Chair, Department of Sociology and Centre on Aging	University of Victoria
Jerry Koh	Senior Specialist, Community and Population Health Branch	Ontario Ministry of Health & Long Term Care
Judith MacDonnell	Assistant Professor, School of Nursing, Faculty of Health	York University
Ellen MacEachen	Scientist	Institute for Work and Health
Michael McBane	National Coordinator	Canadian Health Coalition
Rosemary Meier	Assistant Professor & Geriatric Psychiatrist	University of Toronto - also at Mt. Sinai
Mary Nestor	Senior Manager, Compliance & Enforcement (South & West Regions)	Ontario Ministry of Health & Long Term Care
Sheila Neysmith	Professor and Associate Dean of Research, Faculty of Social Work	University of Toronto
Kathy Pearsall	Board member	Concerned Friends of Ontario Citizens in Care Facilities
Neil Prashad	CEO	Origin Active Lifestyle Communities
Lynn Spink		
Peter Walker	CEO, Scientific Director	Bruyère