

RE-IMAGINING LONG-TERM RESIDENTIAL CARE

an international study of promising practices

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***A “society that treats its most vulnerable members with compassion
is a more just and caring society for all”***

- World Health Organization

News

Co-investigator **Tamara Daly**'s application for a Social Sciences and Humanities Research Council (SSHRC) Partnership Grant was successful! “[Imagining Age-Friendly ‘Communities within Communities:’ International Promising Practices](#),” was awarded \$2.5 million dollars over seven years. Tamara is the Principal Investigator, and other MCRI team members are participating on the project as co-investigators (**Donna Baines, Susan Braedley, Sally Chivers, Jacqueline Choiniere, Frode Jacobsen, Monique Lanoix, Martha MacDonald**), collaborators (**James Struthers, Joel Lexchin**) and post-doctoral fellows (**Gudmund Ågotnes, Beatrice Müller**). The project will study urban communities in Canada, Australia, New Zealand, Denmark, Norway and Taiwan.

Two quite positive reviews were received of the manuscript for the project's book *The Privatization of Care: The Case of Nursing Homes* by **Pat Armstrong** et al., submitted to Routledge USA for their Aging and Society series. Many team members authored chapters, and final revisions to the chapters are currently underway.

Principal Investigator **Pat Armstrong** was invited:

June 18, 2018, to participate in an in-camera “Best Brains Exchange” (BBE) meeting in Ottawa on “Building a Foundation for a Long-Term Care Strategy in Indigenous Communities in Canada” hosted by the Canadian Institutes of Health Research (CIHR) in collaboration with Indigenous Services Canada (ISC) and national Indigenous partners.

September 10, 2018, to attend and present on models in long-term care at a meeting of the City of Toronto Seniors Strategy Accountability group.

Pat Armstrong was invited to submit a quote to review models and approaches to care for the City of Toronto's long-term care homes. Pat and a group of team members developed a proposal that was submitted in response to the City's Request for Quotation. No decision has been received, but as a result of developing the proposal, **Albert Banerjee** has been hired to work on a literature review of long-term care home models, including the GreenHouse, Butterfly, and others.

Changing Places: Unpaid work in public spaces

Two Ontario research site visits for the SSHRC Insight project "Changing Places: Unpaid work in public spaces" were successfully completed in February and April 2018 in the Ottawa area. **Pat Armstrong, Hugh Armstrong, Ruth Lowndes, Susan Braedley** and Carleton students **Janna Klostermann** and **Christine Streeter** participated. Thanks to Susan and her students for their excellent organization of these visits!

Additional Ontario research site visits in the Toronto area and site visits in Norway and Sweden are planned for fall 2018, and visits in the UK for winter 2019.

Other news from project members

In July 2018, Trent University Co-investigator **Sally Chivers** was appointed as the new Director of the [Trent Centre for Aging & Society](#). Congratulations Sally!

Co-investigator **Megan Davies** and Post-doctoral Fellow **Rachel Barken** were awarded \$9,974 in funding from the Associated Medical Services and the Nova Scotia Health Research Foundation for their project "The History of the Hornby & Denman Community Health Care Society, 1978-2018."

Team members **Pat Armstrong** (Principal Investigator) and **Liz Lloyd** (UK Co-investigator) were acknowledged:

[Pat](#) was a 2018 YWCA Women of Distinction recipient in the category of Health & Education, recognized for her work on pay equity, women's work, women's studies and women and health care reform.

[Liz](#) was nominated to the Academy of Social Sciences by the British Society of Gerontology, receiving the award of Fellow.

Liz Lloyd was interviewed by [The Elder Magazine](#) about what contributes to a dignified later life in different environments.

Co-investigator **Joel Lexchin** published articles in March 2018: "Pharmacare and the chaotic world of Canadian drug prices" in [The Conversation](#), and "The Pharmaceutical Industry in Contemporary Capitalism" in [Monthly Review](#) 69:10. Joel's second article is adapted from the book *Health Care under the Knife: Moving Beyond Capitalism for our Health* published in 2018 by Monthly Review Press.

Co-investigator **Malcolm Doupe**'s commentary "More than just Measurement" appeared in [Healthcare Papers](#) 17:2 (2017): 46-49.

Report on the Workshop and Final Team meeting

The project's 2018 workshop and final annual team meeting was held from Wednesday, May 9 to Friday, May 11 at the Courtyard Marriott in downtown Toronto.

May 9 workshop

Partners and invited participants from the countries and provinces involved in the project shared their knowledge and experiences on privatization, accountability measures, working conditions and making joy possible in long-term care. Thanks to all who participated for their contributions to a stimulating discussion.

Some follow up comments on the workshop:

“the program was extraordinary and I very much enjoyed meeting you and the other participants”
“enlightening, and great to have the opportunity to hear what the rest of the world is doing in LTC”

May 10 and May 11 final team meeting

The team’s final meeting focused on turning research into practices by developing concrete strategies for change. The team spent time looking back over the years of the project and reflecting on accomplishments.

Students from the project—**Beatrice Müller**, Germany; **Gudmund Ågotnes**, Norway; **Palle Storm**, Sweden; **Suzanne Day**, Ontario (by skype)—presented their dissertation research.

Pat “Dares to Dream”; Frode offers a comment;
Tone Elin reflects on Pat’s leadership style



Sharing Knowledge

Public Events

It was standing room only at the project’s “Sharing Knowledge for Change in Long-Term Care” event on May 8 at the Courtyard Marriott in downtown Toronto. Invited speakers from Sweden, Germany and Ontario presented on their experiences on taking action in long-term care in their areas.

Speakers:

Anna Werkelin Ahlin,
Health Care Issues, PRO
Pensioners’ National
Organization, Sweden

**Bernd Bogert &
Thomas Franzen**,
Managing Director &
Nursing Manager,
German long-term care
home

View a video of this care
home’s approach on
youtube [here](#).

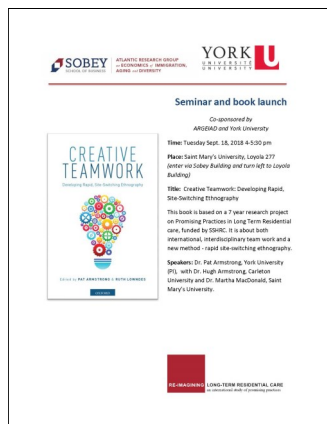
Natalie Mehra,
Executive Director,
Ontario Health Coalition



Bernd Bogert and Thomas Franzen from Germany share their experiences

The project's *Exercising Choice in Long-Term Residential Care* bookette was launched in Ottawa at a panel on "Re-imagining Long-term Residential Care: Promising Practices and the Ontario Context", April 3, 2018 at the Ottawa Public Library. Panel speakers included **Pat Armstrong** and representatives from a union and the long-term care community. Thanks to Carleton Co-investigator **Susan Braedley** and her students **Christine Streeter** and **Janna Klostermann** for their organizing skills. Read a report on the event [here](#).

Events are planned for the fall to launch the project's newest bookette, *Negotiating Tensions in Long-Term Residential Care*.



The first event was held in Halifax at the Halifax Central Library, on Monday, September 17. Thanks to the Canadian Centre for Policy Alternatives-Nova Scotia for hosting this well-attended launch.

A seminar and launch of the project's 2018 book, *Creative Teamwork: Developing Rapid, Site-Switching Ethnography*, took place at St. Mary's University in Halifax on Tuesday, September 18.

Thanks to Co-investigator **Martha MacDonald** for her organizational help with the events in Halifax.

Watch for additional launch event notices and details on the News & Events page of the project's [website](#).

Academic conferences

Tamara Daly presented "Taking Time/Transaction Care in Nursing Homes" at the International Labour Process Conference, University of Buenos Aires, Argentina, March 21-23, 2018.

Pat Armstrong and **Hugh Armstrong** presented "Privatization in Long-Term Care Homes" on July 17, 2018 in the session on "Care and Social Justice: Global Innovations in Home and Long-Term Care" at the XIX ISA World Congress of Sociology, Toronto, July 15-21, 2018.

Donna Baines presented "Subsidizing Solidarity: Gendered, Unpaid and Time-Constrained Care Work in Late Neoliberalism" at the Work, Employment and Society Conference 2018, Belfast, September 12-14, 2018. **Tamara Daly** was a co-author.

Upcoming:

Team members have submitted panel proposals for conferences in 2019— the second joint conference of the North American and European Networks in Aging Studies, May 28-31 at Trent University in Peterborough, and the 4th Transforming Care Conference, June 24-26 in Copenhagen.

A panel proposal will also be submitted for the 2nd Global Carework Summit, June 9-11 in Toronto. **Pat Armstrong** is a keynote speaker, and the "Changing Places: Unpaid Work in Public Spaces" project is a Summit collaborator.

Other presentations

Pat Armstrong was a keynote speaker at the Center for Care Research West Norway's 10th Anniversary seminar, presenting "Creative Teamwork: An International Study" on June 8 in Bergen.

Hugh Armstrong presented on "Contracting out Care" at a June 8, 2018 seminar in Bergen at the Center for Care Research West Norway.

With project partners:

- **Pat Armstrong, Tamara Daly and Jacqueline Choiniere** conducted three sessions on Transforming Long-Term Care at the Ontario Nurses' Association Joint Sector Meeting in March 2018 using the project's *Exercising Choice in Long-Term Residential Care* bookette as background for the sessions.

Albert Banerjee and **Susan Braedley** spoke on the panel "Long Term Care is a Municipal Issue" at an open public meeting organized by the Ottawa Health Coalition on Monday, September 17 at the McNabb Community Centre in Ottawa. Read an article on the event in the [Ottawa Citizen](#).

Publications

Academic journals

"Nursing home physicians discuss caring for elderly residents: an exploratory study", a paper by **Albert Banerjee, Robert James, Joel Lexchin, and Margaret McGregor**, was published in print in the *Canadian Journal on Aging*, Vol 37(2) in June, 2018 and is [open access](#).

Upcoming:

"The politics of profit in Swedish welfare services: Four decades of Social Democratic ambivalence", the paper (with Gabrielle Meagher) presented by **Marta Szebehely** at the project's Marketization symposium session at the 3rd Transforming Care Conference in 2017, is accepted for publication in *Critical Social Policy*.

"Non-job Work/Unpaid Caring: Gendered Industrial Relations in Long Term Residential Care Work" by **Donna Baines** (with **Pat Armstrong**) is accepted for publication in *Gender, Work & Organization*.

Other

Articles

"[Clothes Call](#)", an article on the book *Wash, Wear, and Care* by **Pat Armstrong** and **Suzanne Day**, appeared in the Summer 2018 edition of The York University Magazine.

A [review](#) by Julia Twigg of *Wash, Wear, and Care* appeared in the *International Journal of Care and Caring*, Vol. 2(1), March 2018.

Pat Armstrong's article "When choosing a nursing home, check the clothing and laundry" was published in [The Conversation](#) in August where it was among the most read articles of the month. It was also republished by [The National Post](#).

Video



Principal Investigator **Pat Armstrong** and Co-investigator **Susan Braedley** worked with the Pip Animation studio in Ottawa to produce a video based on the project's findings on food.

"We Can Do Better in Long-Term Care" can be viewed on [YouTube](#).

Books



Negotiating Tensions in Long-Term Residential Care, written by team members and edited by **Pat Armstrong** and **Ruth Lowndes**, was recently completed. It is the fourth bookette in the *Ideas Worth Sharing* series, and available for [download](#) as a pdf at no charge or from the iTunes store as an [ebook](#).

Postcards

Postcards to share the project's work were produced. They highlight special issues of journals, the bookettes, books and the video on food, and were available at the project's booth at the International Sociological Association's (ISA) World Congress of Sociology in Toronto in July.

Thanks to **Christine Streeter** for her help with the postcard design, and to the project's summer work/study student **Shalini Sharma** for her help in staffing the booth at the ISA World Congress.



Calls for presentations, papers

AdvantAge Ontario Convention

AdvantAge Ontario is accepting workshop submissions for its May 6-8, 2019 AGM & Convention in Toronto. Session ideas that will help attendees advance their knowledge on current issues and challenges in seniors' care and services are welcome. The deadline to submit is **October 12, 2018**. Information is available [here](#).

Take Back Aging: Power, Critique, Imagination

The Trent Centre for Aging & Society hosts the 2nd Joint Conference of the European and North American Networks in Aging Studies, May 28-31, 2019 at Trent University in Peterborough. Abstracts for paper and poster presentations are due **November 1, 2018**. Details are available [here](#).

The Second Global Carework Summit

The Carework Network invites proposals for papers, panels, or workshops for its 2019 Global Carework Summit, June 9-11, 2019 in Toronto. The deadline for submissions is **December 1, 2018**. Additional details are available [here](#).

Changing priorities: The making of care policy and practices

The 4th Transforming Care Conference, "Changing priorities: The making of care policy and practices" will be held from June 24-26, 2019 in Copenhagen, Denmark. The call for papers opens on November 1, with a deadline for submission of **January 1, 2019**. Find details [here](#).

SAGE Open

SAGE Open is a peer-reviewed, "Gold" open access journal from SAGE that publishes original research and review articles spanning the full spectrum of the social and behavioral sciences and the humanities in an interactive, open access format. The journal charges an article processing charge (APC) of \$395 USD for each article accepted for publication after peer review. Details on submitting a manuscript [here](#).

Resources

Featured

From family involvement to family inclusion in nursing home settings: A critical interpretive synthesis by Gloria Puurveen, Jennifer Baumbusch and Preet Gandhi from the University of British Columbia, examines family members' perceptions of their roles and responsibilities in nursing home settings.

Other recent additions to the [bibliography](#):

- A day in the life: How do older Canadians spend their time?
- Caring for Nursing Home Residents With Behavioural Symptoms: Information to Support a Quality Response
- Culture change management in long-term care: A shop-floor view
- Effects of person-centered care on residents and staff in aged-care facilities: a systematic review
- Finnish healthcare professionals' attitudes towards robots: Reflections on a population sample
- New evidence on the GreenHouse Model of nursing home care: Synthesis of findings and Implications for policy, practice, and research
- Person-centered care for nursing home residents: The culture-change movement
- Promising models for transforming long-term care
- Small, homelike care environments for older people with dementia: a literature review
- Studying nursing home innovation: The Green House Model of nursing home care
- The GreenHouse Model of nursing home care in design and implementation
- Transforming nursing home culture: evidence for practice and policy
- What do direct care workers say would improve their jobs? Differences across settings
- What does the evidence really say about culture change in nursing homes?
- Why do people have to wait 12 years for an ethnic nursing home?
- Workforce characteristics, perceptions, stress, and satisfaction among staff in GreenHouse and other nursing homes

Watch for our project 's final newsletter #16 in early 2019