# RE-IMAGINING LONG-TERM RESIDENTIAL CARE

an international study of promising practices

Healthy Ageing in Residential Places

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A "society that treats its most vulnerable members with compassion is a more just and caring society for all"

- World Health Organization

# News

University of Bristol co-investigator Liz Lloyd attained professorship status in 2016. Congratulations Liz!

Co-investigator **Monique Lanoix** received a Connection grant from the Social Sciences and Humanities Research Council (SSHRC) for \$21,215 and a grant from the Community Foundation of Ottawa for \$9,000 for the <u>conference</u> "Building Hospitable Communities for Aging: Challenge and Opportunities" held at St. Paul University at the end of September., 2016.

Co-investigator **Tamara Daly** received \$294,737 in funding from the Social Sciences and Humanities Research Council (SSHRC) Insight Grant program for the project "What's Past is Prologue: Comparing Long -term Care Workers and Working Conditions Between Canada and Nordic Countries 10 Years Later". Other team members involved include **Pat Armstrong**, **Albert Banerjee**, **Kate Laxer**, and **Margaret McGregor** (co-investigators), and **Mia Vabø** and **Marta Szebehely** (collaborators).

In the wake of the murder charges against a care worker in homes in and around Woodstock Ontario, Principal Investigator **Pat Armstrong** was interviewed by the Woodstock Sentinel-Review for an article in a series on long-term care. In "<u>Long-term Care: Is the long-term care system broken</u>?" Pat suggests steps to take to "Envision Long-term Care Differently."

# Other news from project members:

**Joel Lexchin** is a co-author of a paper in *The Journal of Law, Medicine & Ethics*, "Regulating Information or Allowing Deception? Pharmaceutical Sales Visits in Canada, France, and the United States", and the

author of a paper in *Healthcare Policy*, 12(2), "How Safe and Innovative Are First-in-Class Drugs Approved by Health Canada: A Cohort Study"

# **Seminar Series**

The **2016 fall** seminars — "Expecting the Unexpected"— focused on topics that will contribute to the bookette on work in long-term care homes. The seminars took place on Fridays — September 23, October 14, November 4, and December 9.

The bookette on work will be the third in the *Ideas Worth Sharing* series, and is expected to be available in mid 2017.

The **winter 2017** seminars are on Privatization by Stealth— cost, work, ownership, decision-making, delivery, and mind shifting. The project will look for a venue to publish the papers which are expected to result from the seminar presentations. The seminars take place on Fridays — February 10, March 10 and April 7.

The **2015-16** seminars focused on presentations of chapters for the methods book. Titled *Creative Team Work: Developing Rapid, Site-Switching Ethnography*, it will share the lessons learned from the main research technique used in the project's long-term care site visits — collecting data by observation and interviewing using a new, innovative, team-based method (rapid site switching ethnography). It is about more than the development of an ethnographic method, it is also about setting up and working in interdisciplinary, international teams and sharing knowledge within and outside these teams.

# 2017 Annual Team meeting

The team's annual meeting will again be held at Georgian College's <u>Kempenfelt</u> Conference Centre near Barrie, from **Tuesday, May 23 to Friday, May 26, 2017**. It opens with a dinner on Tuesday evening, and ends on Friday afternoon.

The meeting focuses on all forms of privatization in the long-term care sector, and on strategies to disseminate project findings. Team members will present papers on privatization, followed by discussion. Linn Herning from a Norwegian pro-welfare think tank will speak to the meeting via skype on her experience around public debate on privatization. The project's partners have been invited to participate and to provide advice on communicating the project's findings to a wider audience and using our research for change.

# **Sharing Knowledge**

# Presentations

For more detail on any of the following papers, please contact the presenter.

# Academic conferences:

Presented at the International Long-term Care Policy Network (ILPN 2016) conference, London, UK, September 4-7, in the session chaired by **Charlene Harrington** on "Marketization: the growth and impact

of large for-profit nursing home chains":

- "Marketization in Eldercare: Comparison of the Five Largest Nursing Home Chains in the US on Ownership, Financing, and Quality Outcomes" by **Charlene Harrington**
- "Marketisation in Scandinavian Welfare States: The role of large corporations in residential care for older people" by **Frode F. Jacobsen**
- "Marketization: The Growth and Impact of Large For-Profit Nursing Home Chains: UK perspective"
- by Allyson Pollock, Shailen Sutaria and William Hirst
- "Care for Sale: Privatizing Long-Term Care in Ontario" by Justin Panos

Justin Panos reports on the ILPN conference: The Financing and Ownership team travelled to London, England to present at the International Long-Term Care Policy Network Conference on Monday September 4, 2016 at the London School of Economics. The presentation was attended by approximately 50-60 individuals including Canadian Finance Minister Bill Morneau's policy strategist Ali Hamandi. Charlene Harrington, Allyson Pollock, Shailen Suteria, William Hurst, Frode Jacobsen, Marta Szebehely and Justin Panos presented on "Marketization: the growth and impact of large for-profit nursing home chains" in the United States, England, Norway, Sweden, and Ontario, Canada. As a graduate student, the presentation provided an excellent opportunity to test our research methods in front of a large international audience. The Financing and Ownership collaboration resulted in a paper which is currently under submission to Health Service Insights.

Monique Lanoix presented:

- "Always at Cross Purposes? Regulations, resistance and the aims of good care" at the International Network on Feminist Approaches to Bioethics 2016 World Congress "Feminist perspectives and public health: individuals, communities, and the public good", Edinburgh, Scotland, June 13-15, 2016.
- "Sideways Ethics" at the Canadian Society for Women in Philosophy Annual Meeting "Philosophy and its Borders: Negotiating Interdisciplinarity and Traditions", Mount Allison University, Sackville, New Brunswick, November 4-6, 2016.

**Pat Armstrong** presented "Before It's Too Late: a National Plan for Safe Seniors' Care" in the "Health Workforce for an Aging Population" session at the Canadian Health Workforce Conference 2016, Ottawa, ON, October 3-5.

**Rachel Barken** spoke at the Canadian Association of Gerontology's 45th Annual Scientific and Educational Meeting, CAG2016: Fostering Innovation in Research on Aging, October 20-22, Montreal, on "Family Involvement in Long-Term Residential Care: Identifying Promising Practices". **Pat Armstrong** was a co-author of the paper. Other team members' papers were accepted, but weren't presented due to a hotel workers strike at the conference location.

**Robert James** and **Joel Lexchin** led two workshops at "Controversies in Long Term Care", the 2016 conference of the Ontario Long Term Care Clinicians and the Ontario Long Term Care Medical Directors Association of Canada, October 21-23, Toronto. The learning objectives of their workshop "Beyond Medicalization: An International View of MD Roles in Long Term Care" were: 1. Look at the role of the MD in Nursing Homes from the international perspective, 2. Lessons to learn about medical versus social roles, and about the role in reducing polypharmacy, 3. How do MD's do it? Networking, managing their role.

Presented at the 2016 Australia-Taiwan Symposium on Critical Engagements with Aging and Care, National Chengchi University, Taipei, Taiwan, December 1-2, 2016:

- "Promising Practices in Long Term Care: Can Work Organisation Treat Both Residents and Providers with Dignity and Respect?" by **Donna Baines**
- "Mind the (Care) Gap: Families and Care Work in Long-term Residential Care" by Tamara Daly

### **Upcoming:**

Presenting at The Association of Industrial Relations Academics of Australia and New Zealand (AIRAANZ) 2017 Conference, Feb 8-10, Canberra, Australia:

- "Challenging the Gaps: Long Term Care Work and Industrial Relations Theory" by Donna Baines (with Pat Armstrong)
- "Re-imagining Care as a Relationship: Exploring Tensions and Promising Practices between Quality of Work and Residents' Quality of Life and Healthcare in Long-term Residential Care" by **Tamara Daly**

**Monique Lanoix** is presenting "Someone to watch over me: Paro and vicissitudes of affective labour" at Université Laval's "Robots et sociétiés: Quelles transformations? Quelles régulations? " symposium, March 27-28, 2017.

Presenting at Congress 2017 of the Humanities and Social Sciences, Ryerson University, Toronto, May 27—June 2, 2017:

- Monday, May 29, 1:30-3:00 pm—**Pat Armstrong** is participating in a panel session organized by SSHRC on "Managing large-scale international and interdisciplinary partnership projects."
- Monday, May 29, 3:00-4:30 pm—Pat is organizing a panel session on "Knowledge mobilization with non-academics," with presentations by team members and discussion.
- "Rapid + Teamwork: Reflecting on Creative Collaborative Research" workshop organized by **Susan Braedley** and **Ruth Lowndes**. Project participants will reflect on experiences and lessons learned. This workshop is hosted by the Canadian Sociology Association.
- **Monique Lanoix** is presenting "Re-conceptualizing the political subject: The importance of age for care and contract theory" on the Canadian Political Science Association's "Care and the Political" panel.

Other team members are also planning to present papers in sessions of societies that are holding conferences at Congress 2017.

### **Other presentations:**

A care home in British Columbia contacted the project, requesting feedback on a design plan for a new dementia residential care facility in Vancouver. The project's Coordinating Committee hosted a webinar on September 23rd to provide feedback.

"Thank you and your group for reviewing the material we sent so thoroughly and for your input on today's call. We look forward to continuing the dialogue".



**Pat Armstrong** and **Hugh Armstrong** spoke at a public event in Winnipeg on October 25, 2016. "Privatization, long term care & home care: what's at risk for Manitobans?" was sponsored by the Canadian Centre for Policy Alternatives, and was well attended by workers in the sector.

Pat Armstrong with some of the care workers attending the event.

**Pat Armstrong**, **Hugh Armstrong**, and **Margaret McGregor** presented at the Ontario Health Coalition's "Reforming Long-Term Care Homes in the Public Interest" conference on October 28, 2016, in Toronto, on a "Re-Visioning Long-Term Care" panel.

### Visit us online at <u>www.yorku.ca/reltc</u>

**Jim Struthers** represented the project at project partner CUPE's "Time to Care" Campaign Media Conference in Peterborough on November 7, 2016, and distributed the *Promising Practices in Long Term Care: Ideas Worth Sharing* bookette. See the CHEX Peterborough news <u>report</u> on the media conference.



# Publications

### Academic journals:

**Sally Chivers'** paper "The Show Must Go On: Aging, Care, and Musical Performance in *Quartet*" was published in *Modern Drama*, Vol 59 (2), pp 213-230, Summer 2016.

"Home and/or Hospital: The Architectures of End-of-Life Care" by **Annmarie Adams'** was published in *Change Over Time, Vol* 6(2), 248-263, Fall 2016.

#### Published online (forthcoming in print):

Christine Oye, **Frode F. Jacobsen**, & Tone Elin Mekki article "Do organizational constraints explain the use of restraint? A comparative ethnographic study from three nursing homes in Norway" appeared in the Journal of Clinical Nursing, Online August 9th 2016.

"No Longer Home Alone? Home Care and the Canada Health Act" by **Monique Lanoix** appeared in *Health Care Analysis*, Online December 18, 2016.

#### **Upcoming:**

The special issue of the *Journal of Canadian Studies* on "Re-imagining the House of Old: Promising Practices in Canada's Long-term Residential Care Sector," co-edited by co-investigator **Megan Davies** and post-doctoral fellow **Rachel Barken** and featuring articles by team members is scheduled for publication in the spring.

A special issue of *Aging International* on long-term care to be published in 2017 will include seven papers from team members.

# Other

The second bookette in the *Ideas Worth Sharing* series was released in December 2016. *Physical Environments for Long-term Care: Ideas Worth Sharing*, edited by **Pat** 



**Armstrong** and **Susan Braedley**, is available for <u>download</u> at no charge. An ebook version that can be purchased for a nominal fee will be available soon .

**Pat Armstrong** and **Suzanne Day**, who participated in the project as a doctoral student, have authored a book on clothing and laundry in long-term care. <u>*Wash, Wear and Care*</u>, published by McGill Queen's University Press, is aimed at a more academic audience and will be available in Spring 2017.



Physical Environments for Long-term Care Ideas Worth Sharing Edited by Pet Armitrong and Scian Brandbar

The books will be launched at a public event in Toronto. Watch the project's <u>public website</u> and <u>twitter feed</u> for the date and time of the event .

# Calls for presentations, papers

#### 21st IAGG World Congress

The International Association of Gerontology and Geriatrics (IAGG) World Congress 2017 will be held in San Francisco, California on July 23-27, 2017. The theme for the conference is "Global Aging and Health: Bridging Science, Policy, and Practice." <u>Abstract submissions</u> are welcomed until **February 15, 2017**.

#### **International Journal of Care and Caring**

The *International Journal of Care and Caring*, which begins publication in March 2017, invites proposals for Special Issues integrated around a common theme. The journal aims to publish a Special Issue yearly beginning in 2018. Information <u>here</u> on the call for proposals. Submission deadline is **March 17, 2017**.

#### **Transforming Care Conference**

The 3rd <u>Transforming Care Conference</u> takes place in Milan, Italy from June 26-28, 2017. The conference is aimed at investigating how care as a policy field is transforming in turbulent, multifaceted and changing contexts. The call for papers opens February 6, with a submission deadline of **March 25**, **2017**. The project's Symposium session proposal submitted by Pat was accepted.

#### Humanizing Health Care: Enhancing Lives. Transforming Care. International Conference

Abstracts are now being accepted for an international conference on Humanizing Health Care taking place in Ottawa, Ontario at the Fairmont Chateau Laurier on October 19-20, 2017 sponsored by Bruyère Continuing Care. The deadline for <u>abstract proposals</u> is **March 31, 2017**.

#### 4th Special Interest Meeting ESHMS

The topic for the 4th Special Interest Meeting of the European Society for Health and Medical Sociology at the University of Sussex in Brighton, UK, is "Discourses of Health in Old Age: Changing Societies and their Consequences for Population Health and Wellbeing". Paper proposals from postdoctoral researchers and PhD students in the final stage of their research are especially welcome. The meeting takes place on August 24 and 25, 2017. The deadline for proposals is **April 3, 2017**.

#### SAGE Open

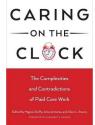
*SAGE Open* is a peer-reviewed, "Gold" open access journal from SAGE that publishes original research and review articles spanning the full spectrum of the social and behavioral sciences and the humanities in an interactive, open access format. An author publication fee of \$395 for each published article is charged after acceptance. Details on submitting a manuscript <u>here</u>.

# Resources

### Featured

#### Caring on the Clock: The Complexities and Contradictions of Paid Care Work,

edited by Mignon Duffy, Amy Armenia and Clare L. Stacey, includes twenty-two original essays by leading researchers across a range of disciplines, bringing together cutting-edge research on a wide range of paid care occupations, and placing the various fields within a comprehensive and comparative framework across occupational boundaries.



# Other recent additions to the **<u>bibliography</u>**:

- A Better Prescription: Advice for National Strategy on Pharmaceutical Policy in Canada
- "Care Workers don't have a voice:" Epistemological violence in residential care for older people
- Challenges in Research and Practice in Residential Long-Term Care
- Doing Gender, Paying Low: Gender, Class and Work-Life Balance in Aged Care
- Enhancing Care, Enhancing Life: Impacts of Residents' Councils and Family Councils in Ontario Long-Term Care Homes
- The Ethics of Care: Moral Knowledge, Communication, and the Art of Caregiving
- Exploring Nursing Expertise in Residential Care for Older People: A Mixed method Study
- Finding a Model That Supports Quality
- Focused Ethnography: A Methodological Adaptation for Social Research in Emerging Contexts
- Free Choice in Residential Care for Older People-A Philosophical Reflection
- Funding Long-Term Care in Canada: Issues and Options
- Funding Long-Term Care in Canada: Who is Responsible for What? (This article is in the volume of *HealthcarePapers* on Funding Long-Term Care In Canada: Issues and Options)
- Health Care Consent, Advance Care Planning, and Goals of Care Practice Tools: The Challenge to Get It Right
- Integrated Working for Enhanced Health Care in English Nursing Homes
- Introducing Technology for Thriving in Residential Long-Term Care
- Janus at the Crossroads: Perspectives on Long-term Care Trajectories for Older Women With Dementia in a Canadian Context
- Leaning to Deal Constructively with Troubled Conscience Related to Care Providers' Perceptions of Deficient Teamwork in Residential Care of Older People—A Participatory Action Research Study
- Making Progress: Placement, Drugs and Therapy Update
- Relatives' Perceptions of Residents' Life in a Municipal Care Facility for Older People with a Focus on Quality of Life and Care Environment
- Resident-Centered Care in 10 U.S. Nursing Homes: Residents' Perspectives
- The Sense of an Ending: An Arizona nursing home offers new ways to care for people with dementia
- Sweden's Esther Model: Improving Care for Elderly Patients with Complex Needs
- Sweden's Senior Alert Program: How an Information System Can Reduce Health Risks Among the Elderly
- Translating Research in Elder Care 2007-2012: Final Report
- Tri-Focal Model of Care Implementation: Perspectives of Residents and Family
- Understanding the Relationship Between Suffering and Capacity at the End-of-Life: A Pilot Study
- Variation Across U.S. Assisted Living Facilities: Admissions, Resident Care Needs, and Staffing
- Welfare state policies and developments of care arrangements
- Caring on the Clock: The Complexities and Contradictions of Paid Care Work
- Ignore the headlines: a six-hour working day is the way forward
- Swedish Six-Hour Workday Runs Into Trouble: It's Too Costly
- Improving Prescription Drug Safety for Canadian Seniors
- Retirement Residences Contracts