

RE-IMAGINING LONG-TERM RESIDENTIAL CARE

an international
study of promising
practices

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A “society that treats its most vulnerable members with compassion is a more just and caring society for all”

- World Health Organization

1. What's new

i. Announcements

York University's [Knowledge Mobilization unit](#) prepared a [Research Snapshot](#) of “It is a scandal!: Comparing the causes and consequences of nursing home media scandals in five countries”, a paper authored by **Liz Lloyd, Albert Banerjee, Charlene Harrington, Frode F. Jacobsen, and Marta Szebehely** and published in the *International Journal of Sociology and Social Policy* (Volume 34, Issue 1/2). Research Snapshots are summaries of single research studies that identify interesting and relevant research and make it accessible to the broader community.

The site visits in Germany and Norway in late April/early May generated interest in the local press. **Monika Goldmann, Hugh Armstrong, Tamara Daly and Jackie Choiniere** were interviewed in Hückelhoven, Germany for an article about the project in the local newspaper Aachener Zeitung. The German article can be accessed [here](#). The project was also mentioned in articles in both the online (May 21) and print version of Bergens Tidende. These articles were based on interviews with **Pat Armstrong** and **Marta Szebehely**.

Pat Armstrong, Hugh Armstrong and PhD student **Deanne Taylor** joined other Canadian elder care researchers at a recent meeting in Alberta. The meeting was the result of a successful CIHR Planning grant by Carole Estabrooks from the University of Alberta. The group recommended using the name SALTY (Seniors Adding Life to Years) in moving forward, and, as an initial project, plan to develop a short video on what putting life in years would look like.

Suzanne Day defends her thesis, *Long-Term Care workers' decision-making processes*, on October 27th. Suzanne has been a very engaged student team member. She participated in site visits in both Canada and Europe, and used data from the project for her thesis. All the best, Suzanne!

Congratulations to **Sally Chivers** on achieving full professor status at Trent University.

On Monday, October 27, at 1 pm, the project will host a meeting with David Sheard, founder of the UK-based [Dementia Care Matters](#), at the Centre for Social Innovation Annex, 720 Bathurst Street, Toronto. Team members who participated in the UK site visit connected with him while there.

A book launch will be held at York University, Tuesday, October 28, 12 pm, in 280A York Lanes, for *'Troubling Care': Critical Perspectives on Research and Practices*, published in 2013 and edited by **Pat Armstrong** and **Susan Braedley**. The book is based on papers by team members presented at the project's York Seminar for Advanced Research series. A newly released book by Université du Québec à Montréal Professor emerita Karen Messing, *Pain and Prejudice*, will be launched at the same time.

Spotlight on **Approaches to Care** theme

The 'Approaches to Care' theme group looks at the way ideas about long-term care and rights to care influence what long-term care looks like, as found in history, advertisements and films, in policies, and in the ways we treat both residents and care providers.

Projects for the mapping phase of the research encompass media, policy, professions and philosophy, since all play a role in shaping long-term care. Dementia is explored as a theme, and current perspectives on dementia and mental health which connect past, present, and future policies and practices are of particular concern. Pharmacology and chemical restraint usage in this population is a connecting focus. The separation of mental health from dementia in both theoretical and practical domains is also explored.

This group continues to focus on dementia care as a theme, examining the evolution of dementia care within the social, economic and political contexts across countries.

Co-investigator **Sally Chivers** and Post-doctoral Fellow **Albert Banerjee** lead this theme. Members include co-investigators **Annmarie Adams**, **Susan Braedley**, **Paul Leduc Browne**, **Megan Davies**, **Monique Lanoix** and **Liz Lloyd**.

In 2014:

- **Sally** is applying for a SSHRC Insight grant. Part of the proposal involves reviewing site visit field notes for narratives of aging.
- **Sally**, **Susan**, and PhD student **Palle Storm** from Stockholm University presented [papers](#) at the European Network in Aging Studies' 8th International Symposium on Cultural Gerontology in Ireland in April.
- A bibliography for the palliative care project has been prepared and will be made available on O3 once it has been reviewed.
- **Albert** co-authored a [paper](#) with **Pat Armstrong** on regulatory tensions in residential care for publication in 2015 in *Studies in Political Economy*.
- **Sally** spoke on Aging in the 21st Century on a panel at Trent University, and has been invited to speak at a workshop in Spain in November. She plans to use data from the project in her presentation.

ii. Resources

Featured Resources:

Best Practice Design Guidelines: Nursing Home Complex Care and Dementia, is a report by William Benbow, a long-term care development consultant. Benbow has created a Best Practice Design Guideline based on the best practices from a variety of different regions and institutes, both in Canada and internationally. The BPDG includes the best practice on individual resident rooms, accessibility, way-finding, lighting, noise, outdoor gardens, sustainability and décor.

When a Nursing Home Is Home: How Do Canadian Nursing Homes Measure Up on Quality? is a report published by the Canadian Institute for Health Information (CIHI). This report establishes a baseline for assessing the quality of care provided to nursing home residents, using risk-adjusted indicators. The report also highlights several nursing homes that have improved performance over time.



Other recent additions to the bibliography include:

- Alzheimer's Association's Alzheimer's Disease Facts and Figures
- Caring relationships, quality of care and migrant workers caring for older people
- Eldercare Services - Lessons from a European Comparison
- The Individual in Social Care: The Ethics of Care and the 'Personalisation Agenda' in Services for Older People in England
- The meaning of work for nursing assistants who stay in long-term care
- La responsabilité des soins aux aînés au Québec
- Norwegian Nursing Home—A Care Facility or a Home?
- Reciprocity in Caring Labor: Nurses' Work in Residential Aged Care in Australia
- Shine 2012 Final Report: A clinico-ethical framework for multidisciplinary review of medication in nursing homes
- State of Caring 2014
- Orchid View Serious Case Review

[Sign in to bibliography](#)

iii. 2014-15 Seminar Series

The 2014-15 seminar series will focus on presentations that contribute to the development of a publication on promising practices in long-term residential care. Speakers will develop narratives highlighting promising practices in the site visit jurisdictions, profile the country and site, and present an analysis. Team members will provide feedback and revisions.

Jacqueline Choiniere and **James Struthers** are the first presenters in the series, speaking about Ontario on November 3. Information on later presentations and dates will be posted on [O3](#).

iv. **Site Visits**

In late April/early May, over 40 team members, including co-investigators, students and post-doctoral fellows, participated in the Re-imagining Long-term Residential Care and Healthy Ageing in Residential Places (HARP) projects' European research site visits at 12 sites in the United Kingdom, Germany, Norway and Sweden.

The UK visits were facilitated by co-investigator **Liz Lloyd**, assisted by **Penny Miles**.

In Germany, co-investigator **Monika Goldmann** was assisted by students **Randi Leibner**, **Beatrice Müller** and **Christina Meyn** with organization and preparations. Four Masters students from Technische Universität Dortmund who participated in the visits will write their Masters based on the German site visits data.



Team in Germany



Oslo team

Two teams travelled to Norway, one to Oslo and the other to Bergen. **Mia Vabo**, group leader for the HARP project in Norway, organized the site visits in Oslo, and MCRI co-investigator **Frode Jacobsen** organized the Bergen visits assisted by PhD student **Gudmund Ågotnes**.

The site visits in Europe concluded with Sweden, organized by co-investigator **Marta Szebehely** with assistance from co-investigator **Susan Braedley**.

The visits provided a rich set of data, with over 160 pre-interviews and interviews conducted at 12 facilities. Many promising practices were added to the project's growing list.

Thanks to all who participated, and a special thanks to the co-investigators and student organizers who worked hard to make these visits a success!

Planning continues for the winter 2014 and spring 2015 site visits:

- Vancouver: The visits begin with a dinner meeting on Sunday, December 7, 2014. Co-investigator **Margaret McGregor** is facilitating the main site visit with student assistant **Alexis Kezirian**, and PhD student **Deanne Taylor** is assisting with the 'flash' site visit.
- Winnipeg: Co-investigator **Malcolm Doupe** is organizing the site visits in Winnipeg, which will immediately precede the May 20-22, 2015 conference and team meeting in Toronto. The visits tentatively begin with a dinner meeting on Sunday, May 10.
- Halifax: The site visits in Halifax, organized by co-investigator **Martha MacDonald**, immediately follow the conference/team meeting, and tentatively begin with a dinner meeting on Sunday, May 24.

v. **2014 Conference and Annual Team Meeting**

Thanks to co-investigator **Frode Jacobsen** for organizing and hosting the 2014 conference and annual team meeting on Wednesday, May 14 to Friday, May 16 in Bergen, Norway. The team meeting was preceded by a well-attended conference *Re-directing the gaze: an international quest for promising practices in long-term residential care*. Selected presentations can be accessed from the [conference web page](#).

vi. **2015 Conference and Annual Team Meeting**

The 2015 annual team meeting takes place on Thursday, May 21 and Friday, May 22 at York University. It will be preceded by a conference/workshop on skill on May 20 at a downtown Toronto location. As details become available, they will be posted on the project's internal [O3](#) site.

2. Presentations and Publications

i. **Presentations**

Recent:

Sally Chivers and **Susan Braedley**, and PhD student **Palle Storm** presented papers at the European Network in Aging Studies' 8th International Symposium on Cultural Gerontology in Galway, Ireland, April 10-12, 2014. Sally's papers included "Making Collages of Our Ideas and Stories: Transforming Research Findings into Creative Formats", "Zero Tolerance? Balancing the Public and the Private in Stories of Dementia Care", and "Missing Persons: Escape from Institutional Care in Children of Nature and Cloudburst. Susan presented "Fantasies of Home: Building (In)Equity into Old Age Care". Palle's presentation was "Expressions of Gender and Ethnicity in Nursing Home Settings: The Impact of Organizational Conditions".

Joel Lexchin was a panelist at the pre-conference session of the Ontario Association of Non-Profit Homes and Services for Seniors (OANHSS) 2014 Annual Meeting and Convention, "Great Places to Live & Work", April 28 - 30, 2014 in Toronto. The panel, "Anti-psychotic drugs: therapeutic intervention or restraint," discussed the level of use of anti-psychotics in various jurisdictions, research regarding the impacts and risks, and alternate models of care for people with dementia.

Pauline Vaillancourt Rosenau presented "Comparing Job Autonomy of Nursing Home Assistive Personnel in 6 Countries" at the International Political Science Association (IPSA) 23rd World Congress in Montreal, July 19-24, 2014. The paper was co-authored by students **Suzanne Day** and **Kate Laxer**, and co-investigators **Frode Jacobsen**, **Liz Lloyd**, **Monika Goldmann**, **Marta Szebehely**, and **Jacqueline Choiniere**.

In June 2014, both **James Struthers** and **Tamara Daly** made presentations to community groups – James to Community Care Peterborough and Tamara to the Family Council of the Southwest LHIN.

Sally Chivers spoke on a panel on Aging in the 21st Century in the Life and Health theme at Trent University's 50th anniversary "Ideas that Change the World Symposium on August 9, 2014.

*Send information on presentations and recently published, accepted, or under review papers to Wendy at wwinters@yorku.ca. Please remember to **acknowledge the project and our funder** in published papers!*

Upcoming:

Tamara Daly is presenting “Why do Prescriptive or Interpretive Approaches to Long-Term Care Staffing Regulations Matter? An Exploration of Restrictive, Resistive, and Responsive Work Organization Models” at the Canadian Association for Work & Labour Studies mini conference, Dissent and Resistance in the Workplace, October 3-4 in Hamilton. The paper was co-authored with **Malcolm Doupe, Monika Goldmann, Frode Jacobsen, James Struthers**, and students **Beatrice Müller** and **Deanne Taylor**. **Donna Baines** helped organize the conference and is participating on the opening panel.

Pat Armstrong and **Jacqueline Choiniere** are presenting at the Canadian Health Workforce Conference, October 21-22 in Ottawa, on a panel on Health Workforce for an Aging Population chaired by **Hugh Armstrong**. Pat is speaking on “Skill and the Division of Labour in Long-term Residential Care”, and Jacqueline on “Exploring tensions in work quality and satisfaction with Ontario’s Long-Term Care Quality Inspection Process”.

Tamara Daly and **Ruth Lowndes** present at the 2014 Qualitative Health Research Conference in Victoria, October 21-23. Ruth’s paper, co-authored with Tamara, is “Leisurely Dining’: Exploring how work organization and informal care shape residents’ dining experiences in long-term care” and Tamara’s is “From the Care Gap to the Invisible Labour Trap: Rapid Ethnography as a ‘Way in’ to Long-Term Care”.

Pat Armstrong is speaking at the inaugural national conference on Long-Term Care: A Safe and Secure Environment in Toronto, November 26-27. She will present on “Promising Practices: Learning from Sweden, Norway, Germany, the UK and the US”, and is participating in a panel discussion on “Where Do We Draw The Line Between Resident Safety And Quality Of Life In Long-Term Care Facilities?”

ii. Publications

Upcoming:

Studies in Political Economy will publish an issue on Regulating Care in the spring of 2015 with papers from team members including:

“Centering Care: Explaining regulatory tensions in residential care for older persons”, by **Albert Banerjee** and **Pat Armstrong**.

“Dreams of Home: Building (In)Equity in Long-term Residential Care Studies in Political Economy”, by **Susan Braedley** and student **Gillian Martel**.

“Resisting Regulatory Rigidities: Lessons from Front-line Care Work”, by **Donna Baines** and **Tamara Daly**.

3. Calls for papers

i. Special issue of Health Care Analysis

Health Care Analysis has put out a call for papers for a special issue of their journal article titled “Ethical Analysis of Preferential Access to Health Care in Canada.” Preferential access to health care, according to a recent judicial inquiry in the province of Alberta, occurs when access or quality of care is based on factors other than medical need and ethical fairness. *Health Care Analysis* invites contributions that address concerns such as: what is the line between ethical advocacy for patients and queue-jumping, or gaming the system? And in Canada’s particular mix of public

funding and private practice, what principles should guide physician discretion? This is an initial call for interest and timeframes and deadlines are to be determined. More information can be found [here](#).

ii. Ethnographic & Qualitative Research Conference & Journal of Ethnographic & Qualitative Research

The 27th Annual Ethnographic & Qualitative Research Conference (EQRC) will be held February 9 – 10, 2015 in Las Vegas, Nevada. EQRC invites research projects among a broad spectrum of topics. Employment of traditional ethnographic and qualitative research projects provides the common thread for conference papers. Presenters of both lecture and poster session presentations may submit their written papers for journal publication consideration in the printed, peer-reviewed *Journal of Ethnographic & Qualitative Research*. Proposal submission deadline is **November 19, 2014**. More information can be found [here](#).

See [reimagineLTC \(O3\)](#) for updates on calls for papers.

iii. Association of Industrial Relations Academics of Australia and New Zealand

The 29th annual conference for the Association of Industrial Relations Academics of Australia and New Zealand (AIRAANZ) takes place at the University of Auckland, February 3-5, 2015. **Donna Baines** and **Tamara Daly** have organized a stream on “Underpaid, Unpaid, Unseen and Unhappy: Care Work in the Context of Constraint”. Non-refereed [papers and abstracts](#) are due **November 28, 2014**.

iv. North American Network in Aging Studies

The first North American Network in Aging Studies (NANAS) conference will be held May 19-22, 2015 at Miami University, Oxford, Ohio. Proposals are invited on research areas with insights into the changing manifestations and interpretations of age through engagement with cultural texts (e.g., literature, history, media, public policy, adaptive technology), as well as qualitative or other meaning-based approaches. The deadline for submission is **December 1, 2014**. More information can be found [here](#).

v. Eleventh International Congress of Qualitative Inquiry (QI 2015)

The 11th International Congress of Qualitative Inquiry is being held from May 20-23, 2015 at the University of Illinois at Urbana-Champaign. The theme of the congress is “Constructing a New Critical Qualitative Inquiry”. The submission deadline for papers, posters and panel presentations for QI2015 is **December 15, 2014**. For information on submitting, click [here](#).

vi. International Research Conference on Nursing Homes

The International Association of Gerontology and Geriatrics has announced a [call for abstracts](#) for the International Research Conference on Nursing Homes to be held December 2-3, 2015 in Toulouse, France. The conference is an opportunity to learn, share ideas, and promote current knowledge among researchers in the field of nursing home care. The deadline for submitting an abstract for oral, poster, and panel presentations is **June 30, 2015**.

Watch for our next Newsletter (#10) in early 2015